



ResNet Computer Readiness Checklist

Please use the following checklist to prepare your personal computer for connecting to our network.

ResNet provides free Internet access and free anti-virus software to all residence hall students. All halls have a wired Ethernet connection, except for Brannen Hall and University Villas which are wireless. Watson Commons has both.

Wireless access is also available in many locations across campus. If you are purchasing a new computer, we recommend a laptop for convenience. Most laptops purchased in the last few years have both a wired Ethernet card and wireless network card built-in.

To help protect your computer files and personal information from hackers, and to keep the campus network running at optimal speed, Georgia Southern has implemented Cisco's Clean Access network security solution. You can read more about Clean Access here: <http://cca.georgiasouthern.edu>.

WHAT TO DO BEFORE YOU ARRIVE ON CAMPUS:

Enable Windows Updates to automatically install on your PC.

Make sure all Windows updates and service packs are installed before you arrive.

Verify that your anti-virus program is compatible with our Clean Access system by checking the list here: <http://cca.georgiasouthern.edu/avsupport.php>. *Note - the newest versions of these programs (2008) may not yet be compatible with the Cisco Clean Access system.

OR

Download and install Symantec antivirus software from home – FREE of charge: <http://download.georgiasouthern.edu>. *Note – Before starting this download, please be sure to properly uninstall all previous antivirus products from your computer through your Control Panel > Add and Remove Programs feature.

Make sure your antivirus program has automatic live updates enabled.

Make sure that your virus definitions are up-to-date.

Obtain a Category 5 Ethernet cable to connect your computer to the wall jack in your room.

Verify that your computer has a wireless network card if you are living in Brannen Hall or University Villas.

Open the network properties on your computer, and set the TCP/IP properties of your network card (NIC) to "Obtain IP address automatically" and "Obtain DNS automatically" (DHCP). Caution - if you are connecting to an Internet Service from home, do not change these settings until you are ready to pack up.

Leave routers and switches home. Network devices such as routers (wired or wireless) are NOT permitted according to Georgia Southern's Computer Use Policy which is available here: <http://services.georgiasouthern.edu/its/policy.php>.

Bring your game console. You will need your console's MAC address to register once you arrive on campus.

If your computer is not up to date before you arrive, the connection process could be lengthy. Please perform these steps before you arrive!

If you have any questions, or need your Symantec Antivirus download reset, just give us a call at 912-478-7971 or email ResNet at resnet@georgiasouthern.edu. Visit the ResNet website here: www.gsuhousing.com/resnet